

## HP Adhesive Vinyl Warranty Claim Form

Customer name:	
Contact person:	
Address:	
Phone:	
Email:	
Date of claim	
Project name	
Date of HP material purchase	
Reseller purchased from	
Date of installation & location	
HP print media name, product number/sku and lot #(s)	
Laminate name, product number/sku and lot #(s)	
Printer model	
Printer setting / RIP used	
Ink brand – code and batch details	
Drying time before finishing	
Drying time before installing	
Laminator brand/model	
Laminator settings	
Application surface	
Temp/humidity of storage	
Temp/humidity print environment	
Temp/humidity application	

Proof of purchase required. Customers should retain a copy of the purchase order. When submitting a claim, attach a photo copy of the PO including the name of the company the printing material was purchased from, the purchase date, and the PO number. BMG reserves the right to inspect all reported claims. Failure to comply constitutes a waiver of all rights under this warranty.

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Brief description of the project (including amount of claimed material in sqft or m<sup>2</sup>):

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Brief description of application process (including surface type and preparation):

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Brief description of the failure and observations:

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Installer name/contact information (certification information):

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Please attach photographs and samples showing the issue. An unapplied graphic from the production run is also required.

Date: \_\_\_\_\_ Signature: \_\_\_\_\_

Email completed form and pictures to: [sales@brandmanagementgroup.com](mailto:sales@brandmanagementgroup.com)